



**Bridges and Tunnels**



**Bridge  
Authority**



Scammers posing as E-ZPass officials are sending phishing emails and text messages that appear legitimate and state, payment is due for outstanding tolls. These messages may use fictitious names like “NY Toll Services” or misuse legitimate names like E-ZPass or the Congestion Relief Zone formerly known as the Central Business District Tolling Program. These messages often contain links to fake websites asking customers to provide personal information, such as Social Security numbers or credit card details. Be advised these are NOT authorized communications from E-ZPass New York or other Tolling Authorities associated with E-ZPass program.

#### **How to Protect Yourself:**

- Always verify the sender's email address or phone number.
- Be cautious of urgent or threatening language in messages.
- Avoid clicking on links or downloading attachments from unknown sources.
- Official communications will only refer you to [E-ZPassNY.com](http://E-ZPassNY.com) and [TollsByMailNY.com](http://TollsByMailNY.com).
- E-ZPass New York and Tolls by Mail will never ask for personal information such as your Date of Birth or Social Security Number.
- Contact E-ZPassNY at 1-800-333-8655 or visit [www.e-zpassny.com](http://www.e-zpassny.com) if you're unsure about a message's legitimacy.
- File a complaint with the FBI's Internet Crime Complaint Center at [www.ic3.gov](http://www.ic3.gov) if you suspect fraud.